## 2023-2024 HOLIDAY SCHEDULE FOR CUSTOMERS

Dear Customers,
The holiday season is just around the corner, and in order to adequately respond to your needs during this period, we provide you with our 2023-2024 holiday schedule:

| Date | Transport <br> Division | Logistics <br> Division | Warehousing Division |  |
| :---: | :---: | :---: | :---: | :---: |
|  | All terminals |  | Quebec |  |
| Friday, December 22, 2023 | Open | Open | Open | Open |
| Monday, December 25, 2023 | Closed | Closed | Closed | Closed |
| Tuesday, December 26, 2023 | Closed | Closed | Closed | Closed |
| Wednesday, December 27, 2023 | Closed | Open | Closed | Closed |
| Thursday, December 28, 2023 | Open | Open | Open | Open |
| Friday, December 29, 2023 | Open | Open | Open | Open |
| Monday, January 1, 2024 | Closed | Closed | Closed | Closed |
| Tuesday, January 2, 2024 | Closed | Open | Closed | Closed |
| Wednesday, January 3, 2024 | Open | Open | Open | Open |

Please take note that if no special instructions are indicated on the bill of lading, additional fees will be charged to paying customers for the detention of goods and/or for second delivery if the consignee is closed at first attempt of delivery. The shipper is responsible for ensuring that the consignee is open on operating days during these holidays.

Also, please by advised that the last day for protective service requirements (heated and refrigerated) will be Thursday, December 21, 2023. Please do not ship freight requiring temperature-controlled service that will be delivered only after the holiday period as to avoid unnecessary storage charges.

Your usual collaboration is greatly appreciated.

