

2024-2025 HOLIDAY SCHEDULE FOR CUSTOMERS

Dear Customers,

The holiday season is just around the corner, and in order to adequately respond to your needs during this period, we provide you with our 2024-2025 holiday schedule:

| Date | Transport Division | Logistics Division | Warehousing Division | |
|------------------------------|-----------------------|-----------------------|----------------------------|--------|
| | All terminals | | Boucherville & Montreal | Quebec |
| Friday, December 20, 2024 | Open | Open | Open | Open |
| Monday, December 23, 2024 | Open | Open | Open | Open |
| Tuesday, December 24, 2024 | Closed | Open | Closed | Closed |
| Wednesday, December 25, 2024 | Closed | Closed | Closed | Closed |
| Thursday, December 26, 2024 | Closed | Closed | Closed | Closed |
| Friday, December 27, 2024 | Open | Open | Open | Open |
| Monday, December 30, 2024 | Open | Open | Open | Open |
| Tuesday, December 31, 2024 | Closed | Open | Closed | Closed |
| Wednesday, January 1, 2025 | Closed | Closed | Closed | Closed |
| Thursday, January 2, 2025 | Open | Open | Open | Closed |
| Friday, January 3, 2025 | Open | Open | Open | Open |

Please take note that if no special instructions are indicated on the bill of lading, **additional fees will be charged** to paying customers for the detention of goods and/or for second delivery if the consignee is closed at first attempt of delivery. The shipper is responsible for ensuring that the consignee is open on operating days during these holidays.

Also, be advised that the last day for protective service requirements (heated and refrigerated) will be **Friday, December 20, 2024**. Please do not ship freight requiring temperature-controlled service that will be delivered only after the holiday period as to avoid unnecessary storage charges.

Your usual collaboration is greatly appreciated.